

Tim O'Shea Leadership Program Description

“Keys To Effective Leadership”

Effective ways to communicate with team members to decrease conflict and increase success.

How do we resolve conflict? How do we handle teams? What are the most effective qualities of a good leader?

The answer may surprise you.

With an **entertaining style and good-natured humor**, Tim O'Shea draws from his background in organizational psychology and human behavior to provide **keys to effective leadership**:

- Why we respond to problems the way we do
- How to get past your own blocks when interacting with coworkers
- A practical process for managing emotions during times of uncertainty
- And having a sense of humor helps!

Whether you are hiring new employees, building relationships, or leading projects, this program will get you to reframe your perspective so you can respond proactively, communicate better, and have more successful outcomes for your bottom line.